



State Senator • 27th District John J. Gleason

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Dear Friend:

I have prepared this resource guide to help individuals who need assistance during challenging times. I am very honored to serve you in the Michigan Senate and I will continue to work to improve your life and the quality of life for the citizens of Genesee County. Please contact our office anytime for assistance.

Sincerely,

John J. Gleason
State Senator • 27th District



Need Help Finding a Job?

These resources will help you find employment.

Michigan Works! Michigan Employment and Services Center in Genesee County: (810) 234-9880 or (800) 285-9675. Development of job skills and assistance in finding employment.

Michigan Works! Job Corps Center: (810) 232-9102. Development of job skills and assistance in finding employment.

Michigan Talent Bank: (888) 253-6855. Lists services that assist in finding employment. (www.michworks.org)

No Worker Left Behind: (800) 285-9675 or (517) 335-1319. Employment information and assistance. (www.camw.org)

Department of Civil Service: (800) 788-1766 or (517) 373-3030. Employment information and assistance.

Need Temporary Housing?

These resources will help provide temporary shelter.

City of Flint Housing Commission: (810) 736-3050. Provides public housing for low- to moderate-income families, disabled persons, and senior citizens.

Genesee County Youth Corporation: (810) 233-8700. REACH Program for youth 10-17 providing short-term crisis shelter and runaway centers, Traverse Place for youth 17-20 serving as a long-term independent living facility.

Shelter of Flint: (810) 239-5433. Provides shelter for homeless women and children (boys up to 12 years old) and occasionally men with legal custody of children.

YWCA Safehouse of Greater Flint: (810) 238-7621 or (810) 238-SAFE (24-hour hotline). Provides safehouse for women and children who are survivors of domestic abuse.

Carriage Town Ministries: (810) 233-8787. Provides food, shelter, clothing, and education for homeless men, women, and children.

Need Help With Food And Furnishings?

These resources will help provide food and home furnishings.

Food Bank of Eastern Michigan: (810) 239-4441. Provides food to those in need.

Catholic Outreach: (810) 234-4693. Serves those in need of food, personal items, housing, and occasionally utilities.

Salvation Army: (810) 232-2196. Helps with seasonal assistance programs, personal items, and emergency financial assistance.

Need Help Finding Senior Citizen Services?

These resources provide assistance to senior citizens.

Valley Area Agency on Aging: (810) 239-7671. Agency designated to serve the all-purpose needs of senior citizens and meals on wheels program.

Legal Hotline for Michigan Seniors: (800) 347-5297. Helps residents 60 years or older receive legal assistance and attorneys at little to no cost.

Michigan Office of Services to the Aging: (517) 373-8230. Helps residents 60 years or older receive legal assistance and attorneys at little to no cost on housing issues.

Department of Human Services Energy Assistance Hotline: (800) 292-5650. Answers questions regarding heating accounts, applications and refunds of Home Heating Credits, and lost or stolen energy drafts.

MiCAFE - Michigan Coordinated Access to Food: (517) 485-9164. Assists low-income seniors to apply for food assistance.

GCCARD - Genesee County Community Action Resource Department: (810) 232-2185. Organization which helps provide homeless residents access to needed services.

AARP: (888) 687-2277. Advocacy for senior citizens. (www.aarp.org)

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Need General Help With a Problem?
Dial 2-1-1

State Senator
John J. Gleason

P.O. Box 30036
Lansing, MI 48909-7536



Genesee County Resource Guide



For your information from

State Senator John J. Gleason

Helpful solutions to difficult problems



Mid-America Pension Rights Project: (866) 735-7737. Services for seniors who are experiencing problems protecting their pension or retirement savings.

Consumer Fraud Prevention Project: (877) 200-4943. Helps senior citizens avoid fraud and other scams.

Social Security Administration: (800) 325-0778. Provides retirement, disability, and survivors’ benefits.

Genesee County Elder Abuse Task Force: (810) 762-4022. File complaints against nursing homes and hospitals.

Michigan Department of Community Health Medicaid Inquiry: (517) 373-3740. For access and information regarding consumer beneficiary assistance programs.

Need Assistance Paying For College?

These resources can help current or future students with tuition costs.

Office of Scholarships and Grants: 1-888-4-GRANTS. Learn about available scholarships. (www.michigan.gov/mistudentaid)

Michigan Guarantee Agency and Student Financial Services Information Bureau: 1-800-MGA-LOAN. Information about student loans and student financial services.

Michigan Higher Education Student Loan Authority: (888) MHESLA1. Provides loans with little or no interest rate. (www.mistudentloans.com)

Free Application for Federal Student Aid (FAFSA): 1-800-433-3243. Provision of federal aid to lower education costs. (www.fafsa.ed.gov)

Need Help With Medical Needs or Assistance?

These resources can help you access medical care or assistance.

Health Access: (810) 232-4200. Program to assist you through the process of finding proper health care to fit your needs and qualifications.

Genesee County Free Medical Clinic: (810) 235-4211. Provides free medical clinics and health services for persons who are underinsured or uninsured.

Genesee County Health Plan: (810) 232-7740. Provides limited health care services for residents within Genesee County.

Genesee County Health Department: (810) 257-3612. Provides health care service and assistance.

Genesys Regional Medical Center: (810) 606-5000. For health care services and assistance.

Department of Human Services: McCree Building: (810) 760-7300. Pierson Road: (810) 787-7101. Provides food, health care, and cash assistance for low- to moderate-income families.

Children’s Special Health Care Services: (810) 257-3146 or (800) 359-3722. Program designed to pay for specialized medical treatment of children with chronic, long-term health care conditions.

Michigan Department of Community Health Medicaid Inquiry: (517) 373-3740. For access and information regarding consumer beneficiary assistance programs.

Financial and Insurance Regulation Services: (877) 999-6442. For questions regarding regulation of a particular policy claim or complaints about a policy, program or issue.

Insurance Services Hotline: (800) 777-8005. Provides customer service information regarding a particular policy, and settles complaints about a policy, program, or issue.

Relay Center for Deaf and Hard of Hearing: (800) 649-3777 or 711. Communication system allowing persons with hearing imparities, hard of hearing, or speech imparities to communicate by telephone.

Need Help Caring for Your Child?

These resources are to assist in caring for infants and young children.

Genesee County Community Mental Health: (810) 257-3705. Prevention and Information Services (literature only).

Genesys Regional Medical Center: (810) 606-5000. Services for information, Childbirth Class, Family Birthing center, Newborn Information Line, and Special Delivery Program.

Hurley Physician Services: (810) 257-9489. Information and classes regarding childbirth and parent education.

Mott Children’s Health Center: (810) 767-5750. Aims at providing health care to those in need through child advocacy in children’s health programs.

Child Abuse and Neglect: (810) 760-2222. Provides preventive and protective services to those in danger of child abuse and neglect.

Genesee County Head Start Program: (810) 235-5613. Provides a comprehensive development program for preschool and family programs for low-income families.

Genesee County Department of Human Services: McCree Building: (810) 760-7300. Pierson Road: (810) 787-7101. Bureau of Children and Adult Licensing: (810) 787-7031. For food, health care, and cash assistance and provides assistance to child care and development.

Need Help Maintaining Your Rights or Legal Assistance?

These resources are to assist those who believe their consumer and/or civil rights have been violated or to help resolve legal issues.

Michigan Attorney General: (517) 373-1110 or (877) 765-8388. Offers consumer protection services.

Michigan Department of Corrections: (517) 335-1426. For questions regarding a particular individual, sentencing, parole, and prisoner information.

Legal Services of Eastern Michigan: (810) 234-2621 or (800) 322-4512. Provides legal service and assistance for little to no cost.

Genesee County Friend of the Court: (810) 257-3300. Helps with issues relating to child custody, child support, visitation rights, and general matters involving minor children.

AARP: 1-866-330-0753. Legal Services Network to provide member benefits for AARP members and their spouses/partners through a large directory of attorneys for little to no cost. (www.aarp.org)

NAACP Flint Branch: (810) 742-8622. Civil rights assistance and advocacy through public policy. (www.naacp.org)

Office of Financial and Insurance Regulation Services: (877) 999-6442. For questions regarding regulation of a particular policy claim or complaints about a policy, program or issue.

Need General Help With a Problem?

United Way 2-1-1: Dial 211 from a landline or (800) 552-1183. Offers a wide range of services and provides for any type of human service need. (www.211.org)

GCCARD - Genesee County Community Action Resource Department: (810) 232-2815. Organized to offer a wide range of services and provide for all types of human service needs to families in Genesee County.

Spanish Speaking Information Center: (810) 239-4417. Organized to offer a wide range of services for the Hispanic community of Genesee County.

American-Arab Heritage Council: (810) 235-2722. Organized to offer a wide range of services for American-Arabs of Greater Flint.

Need Help Avoiding Home Foreclosure?

These resources will help you avoid home foreclosure.

Michigan Save the Dream: (866) 946-7432. Provides foreclosure prevention information.

Michigan State Housing Development Authority: (517) 373-6230. Helps provide financial and technical assistance through public and private partnerships to preserve affordable housing.

Mission of Peace: (810) 232-0104. Provides comprehensive counseling services to those facing foreclosure by promoting Fair Housing and offers coordination among real estate brokers, lenders, and individuals and families.

Metro Housing Partnership: (810) 767-4622. Offers classes and workshops for smart buying, mortgage counseling, and general homeowner maintenance and information.

Need Help With Utility Shutoffs?

These resources will help avoid shutoff of your gas and electricity.

Michigan Public Service Commission (MPSC): (517) 241-6180. Helps to resolve complaints against utility providers.

Michigan Public Service Commission (MPSC) Complaint and Inquiry Intake Center: (800) 292-9555. Takes complaints and inquiries regarding utilities and utility assistance.

Catholic Outreach: (810) 234-4693. Serves those in need of food, personal items, housing, and occasionally utilities.

Salvation Army: (810) 232-2196. Helps with seasonal assistance programs and personal items.

GCCARD Neighborhood Center: (810) 768-4675. Helps pay utilities and assists with eviction.

THAW Heat and Warmth Fund: (800) 866-8429. Provides assistance in paying energy bills for low-income residents in times of crisis.

Need Help With Disability Concerns?

These resources will help those who are disabled.

Disability Network: (810) 742-1800. Helps promote freedom, choice, opportunity and equality for people with disabilities through advocacy, education and employment.

Michigan Commission on Disability Concerns: (877) 499-6232. Responds to and advocates on behalf of Michigan’s 1.9 million people with disabilities.

Need General Help With a Problem? **Dial 2-1-1** from a landline or **(800) 552-1183**.